

ACLP How To Guide: Acute Agitation

How to Manage Acute Agitation in the Medical Setting

Learning Objectives:

- 1) To identify different sources of agitation.
- 2) To become familiar with the stepwise approach to manage acute agitation.
- 3) To know the different types of pharmacological interventions for the management of acute agitation in the medical setting.

Step 1: Assess situation and cause of agitation

- Delirium (make sure underlying medical cause is being addressed)
- Intoxication or withdrawal (central nervous system [CNS] stimulant vs depressant)
- Primary psychiatric disorder (e.g., psychosis, mania)
- Undetermined cause

Step 2: Attempt to de-escalate and utilize non-pharmacological interventions

- Clearing the room: removing dangerous objects and reducing external stimuli
- Verbal de-escalation (see Box 1) (1-3)
- Having staff available as a “show of force”
- Close observation
- Decrease sensorial stimulation

Box 1: De-escalation techniques (1-3)

- Respect personal space
- Do not be provocative
- Calm, concise conversation: use gentle, relaxed, assured tone; answer calmly, maintaining firm attitude
- Identify wants and feelings
- Active listening; paraphrase what patient says
- Set clear limits; agree or agree to disagree
- Offer choices and optimism
- Redirect conversation when disruptive/provocative questions are asked
- If facing imminent violence:
 - Make clear violence is not acceptable
 - Propose resolution through dialogue
 - Offer pharmacological treatment
 - Inform patient you may rely on physical restraint, if necessary

Step 3: If non-pharmacological interventions fail, medication is now required.

- The goal of psychopharmacologic treatment of acute agitation is **rapid tranquilization** *not* total sleep induction.
- Pharmacologic considerations (4,5):
 - Underlying cause of agitation should drive choice of medication
 - Ease of preparation/administration
 - Rapid onset of action: IV > IM > PO
 - Sufficient duration of effect

ACLP How To Guide: Acute Agitation

- Low risk of adverse reactions or drug interactions
- Medication algorithm for pharmacologic treatment of acute agitation based on the American Association of Emergency Psychiatry (2) and the World Federation of Societies of Biological Psychiatry (WFSBP) Expert Consensus (1): (see Table 1 for medication details)
 1. Agitation associated with delirium [**not** due to benzodiazepine (BZD) or alcohol (EtOH) withdrawal]
 - Oral antipsychotic: first choice, atypical (e.g., risperidone 2 mg, olanzapine 5-10 mg), or second choice, typical (e.g., haloperidol 2-5 mg)
 - If unable to give PO, parenteral antipsychotic: olanzapine 10 mg IM* or haloperidol 5 mg IM (use lowest effective dose due to increased risk of EPS in delirious patients) or 2.5 mg IV (twice as potent, use with caution)
 - Avoid BZD
 2. Agitation due to EtOH or BZD withdrawal or CNS stimulant intoxication (e.g., amphetamines, synthetic cannabinoids)
 - Oral BZD: lorazepam 1-2 mg, diazepam 5-10 mg
 - Parental BZD if unable to give PO: lorazepam 1-2 mg IM or IV
 3. Agitation due to CNS depressant (e.g., acute EtOH intoxication)
 - Oral haloperidol 2-10 mg
 - If unable to give PO, parenteral 2-10 mg IM or 1-5 mg IV
 - Avoid BZD
 4. Agitation associated with psychosis/mania due to known psychiatric disorder
 - Oral antipsychotic: first choice, atypical (e.g., risperidone 2 mg, olanzapine 5-10 mg), or second choice, typical (e.g., haloperidol 2-5 mg)
 - If unable to give PO, parenteral antipsychotic: olanzapine 5-10 mg IM* or haloperidol 5 mg IM or 2.5 mg IV (with caution)
 - If antipsychotic alone is not sufficient, add lorazepam 1-2 mg PO/IM/IV
 5. Agitation due to undetermined cause
 - No evidence of psychosis, treat as number 2 above
 - If evidence of psychosis, treat as number 4 above

*IM olanzapine should NOT be administered with BZDs or CNS depressants given reports of excessive sedation and cardiorespiratory depression (FDA warning; however, evidence of the safety of this combination exists (6)).

Prolonged QTc: Utilize BZD if appropriate; if antipsychotic is necessary preference given to aripiprazole

Step 4: Learn how to manage agitation in special populations

- Acute agitation in pregnancy
 - The same initial steps for assessment and de-escalation (Steps 1 and 2) should be used in pregnant patients (1,7) as in non-pregnant patients.
 - Given the lack of evidence on the effectiveness of pharmacologic interventions in pregnant women, verbal interventions should be utilized whenever possible (1).
 - If medication is required, the minimal effective dose should be utilized:
 - For mild to moderate cases of agitation, oral or IM diphenhydramine 25-50 mg may suffice.
 - For severe agitation, haloperidol is the medication of choice, oral or IM 2-5 mg

ACLP How To Guide: Acute Agitation

(5, 7).

- Older adults
 - Agitation in older adults in the hospital setting should be presumed to be delirium until proven otherwise if the mental status is altered (1).
 - Initially try all non-pharmacological strategies (5).
 - Cautious use of antipsychotics is recommended: start with low doses (e.g., risperidone 0.5 mg) and slowly titrate with small increments; monitor closely for signs of confusion or over-sedation.
 - Expert Consensus Guidelines on Using Antipsychotics in Older Patients give preference to risperidone for treating delirium (8).
 - In agitation related to dementia, first choice is risperidone 0.5 mg, second choice is aripiprazole 2.5 mg or quetiapine 25 mg; lower doses recommended for frail patients (9).

Table 1: Medications Commonly Used in the Management of Acute Agitation (1,5)

Medication Class	Medication	Dosing	Side Effects/Considerations
Benzodiazepines	Alprazolam	Only available PO Initial dose is 0.5-4 mg/day	• Paradoxical reactions can be seen in character-disordered patients and can worsen symptoms in older adults
	Diazepam	PO, IM, IV Start at 5 mg	• Calming/sedating effect with rapid onset • Use cautiously with older adults because of long half-life
	Lorazepam	PO, SL, IM, IV Start at 1 mg Moderate half-life (10-20 hours)	• No active metabolites; therefore, there is small risk of drug accumulation • Metabolized only via glucuronidation; therefore, it can be used in most patients with impaired hepatic function • Drug of choice within this class due to moderately long half-life
Typical antipsychotics	Haloperidol	PO, IM, IV* Start at 5-10 mg PO/IM Or 2-5 mg IV* *IV formulation is not FDA approved	• High-potency neuroleptic with favorable side-effect profile and cardiopulmonary safety • IV form less likely to cause EPS • ECG monitoring needed to assess for QTc prolongation or torsades de pointes (higher risk with IV) • Risk of neuroleptic malignant syndrome increases in patients who are poorly hydrated, restrained, and kept in poorly aerated rooms while given large doses of antipsychotics • Frequent vital sign checks and testing for muscular rigidity are recommended • Can cause hypotension
Atypical antipsychotics	Risperidone	PO, ODT Starting dose 0.5-2 mg acutely	• No IM form is available • Orthostatic hypotension with reflex tachycardia • Increased risk of stroke in older adults with cardiovascular disease
	Olanzapine	PO, ODT, IM Starting dose 2.5-5 mg, max 30 mg/24 hours with doses 2-4 hours apart	• Useful in patients with poor reaction to haloperidol • Avoid IM combinations with lorazepam* • Increased risk of stroke in older adults with cardiovascular disease
	Ziprasidone	PO, IM Starting 10-20 mg Max of 40 mg/24 hours if using IM	• Use caution in patients with preexisting QT prolongation • Less sedating medication; therefore, good choice if desire tranquilization without sedation
	Aripiprazole	PO, ODT Starting PO dose 5-10 mg, max 30 mg/day (currently IM formulation only for extended-release maintenance therapy)	• Akathisia risk • Less sedating than other medications • Increase risk of stroke in older adults • Good choice for patients with QT prolongation
Combinations	Haloperidol + lorazepam + diphenhydramine OR benzotropine	5 mg IM + 2 mg IM + 50 mg IM OR 1 mg IM	• Most commonly used in the acute setting • Young athletic men are at increased risk for dystonia – mitigated by the third agent in this combination • Akathisia must be considered if agitation increases after administration

(PO = by mouth, IM = intramuscular, IV = intravenous, SL = sublingual, ODT = oral disintegrating tablet)

Ariadna Forray, MD Vers. 10/09/2020

Updated by Resident Education Subcommittee Vers. 04/09/2024

References

1. Garriga M, Pacchiarotti I, Kasper S, et al. Assessment and management of agitation in psychiatry: expert consensus. *The World J Biol Psychiatry*, 2016;17:86-128.
2. Vieta E, Garriga M, Cardete L, et al. Protocol for the management of psychiatric patients with psychomotor agitation. *BMC Psychiatry*, 2017;17:328.
3. Richmond JS, Berlin JS, Fishkind AB, et al. Verbal de-escalation of the agitated patient: consensus statement of the American Association for Emergency Psychiatry Project BETA De-escalation Workgroup. *West J Emerg Med*. 2012;13(1):17–25.
4. Wilson MP, et al. The psychopharmacology of agitation: consensus statement of the American Association for Emergency Psychiatry, *Western J Emerg Med*, 2012;13(1):26-34.
5. Allen M, Currier G, Carpenter D. The expert consensus guideline series: treatment of behavioral emergencies, *J Psychiatr Pract*, 2005;11:1-112.
6. Williams AM, Coadministration of intramuscular olanzapine and benzodiazepines in agitated patients with mental illness. *Mental Health Clin*. 2018;8(5):208-13.
7. Aftab A, Sha AA. Behavioral emergencies: special considerations in pregnant patients. *Psychiatr Clin N Am*. 2017;40:435-448.
8. Alexopoulos GS, Jeste DV, Chung H, et al. The expert consensus guideline series: Treatment of dementia and its behavioral disturbances. *Postgrad Med*, 2005;6-22.
9. Davies SJC, et al. Sequential drug treatment algorithm for agitation and aggression in Alzheimer's and mixed dementia. *J Psychopharmacol*, 2018;32(5):509-523.