UCSF CAP CL Care for pediatric patients during COVID-19

Thank you for your hard work and commitment to patient care

Self - Care is important: **UCSF Resources:**
- **_The UCSF Caring for the Caregiver Program_**
  Please contact ###@ucsf.edu anytime to request support for
  yourself or a peer, or a debriefing for a group. More info can be found here or by
  email to ###@ucsf.edu.
- **_Faculty and Staff Assistance Program_**
- 24/7 **_Spiritual Care_** Chaplains on Call : Parnassus/Mount Zion: ###
  (Voalte) or ### (pager); Mission Bay: ### (Voalte) or ### (pager)
- Student Health and Counseling 24 hour crisis line: ### option 2
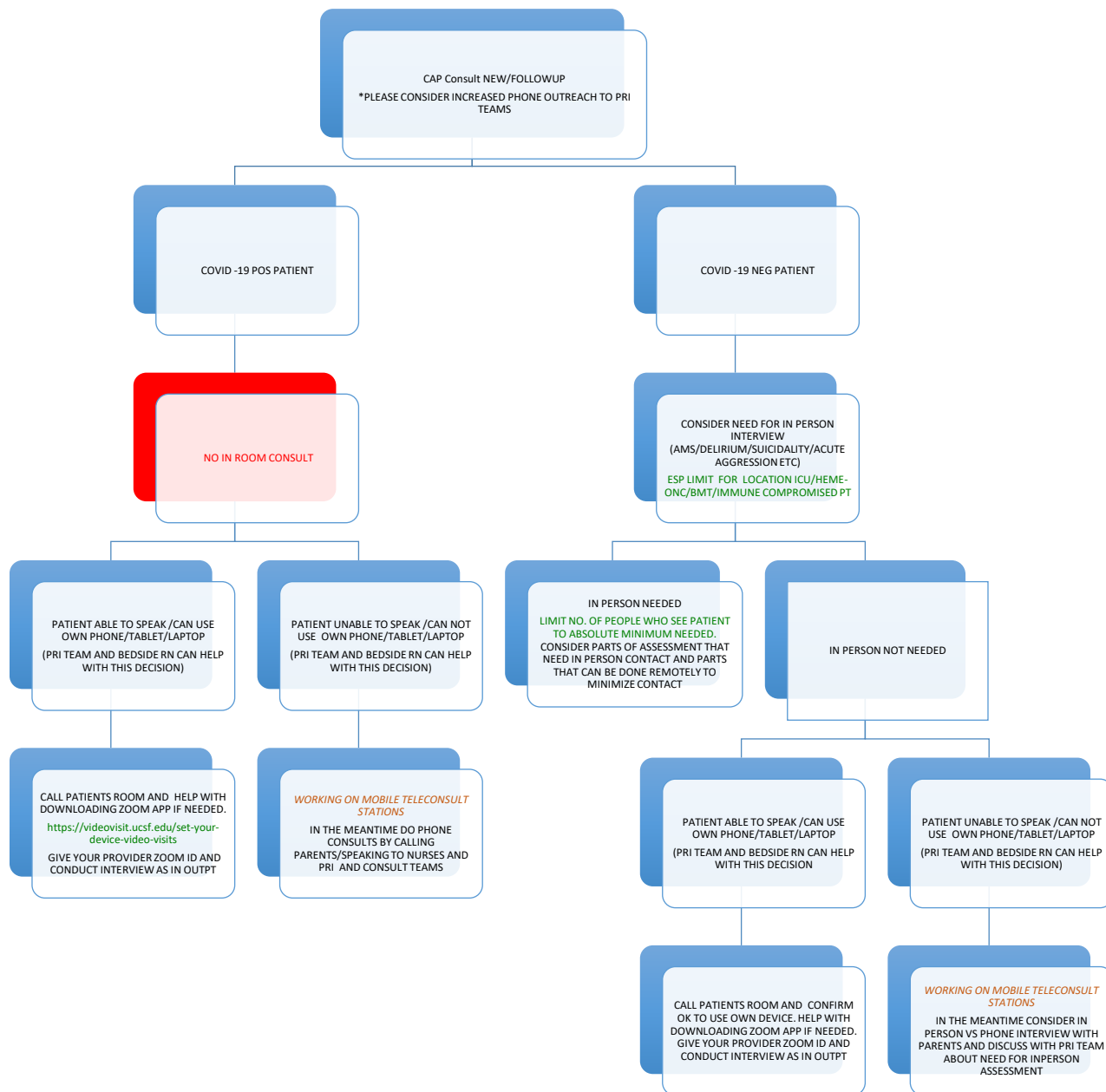- GME 24 hour support line: ###
- **_Ombuds for Confidential Support for Interpersonal Conflict_**
- Additional **_Resources for Someone in Crisis_**

- **For CL service we will Zoom round everyday @ 9am and 2pm (if needed).**

  - At rounds we will review patients and decide if anyone needs to be seen in person
  - For those that need to be seen in person we will designate the appropriate person of the day who will see them and staff appropriately (goal is to care for patients while caring for each other and minimizing multiple providers seeing patients.
    - Limit any member of the team going in >1/week.
    - Stack patients to be seen in person if possible to Wed/Fri
    - No 2 members of the team to be in the same room to avoid impacting several team members if one of us is asymptomatic but still infectious
  - Those not needing to be seen in person will be seen as per algorithm below
  - Provider/s who are working remotely will see patients that can be seen via zoom and the in person provider of the day will help facilitate zoom
  - Smart-phrase added for teleconsult: **.CAPCLTELECONSULT**
    - I performed this consultation using real-time Telehealth tools, including a live video connection between my location and the patient's location. Prior to initiating the consultation, I obtained informed verbal consent to perform this consultation using Telehealth tools and answered all the questions about the Telehealth interaction.

Submitted April 7, 2020.

CAP CL CONSULT COVID -19 PLAN: 4-3-20

CAP Consult NEW/FOLLOWUP
*PLEASE CONSIDER INCREASED PHONE OUTREACH TO PRI TEAMS

COVID -19 POS PATIENT

NO IN ROOM CONSULT

PATIENT ABLE TO SPEAK /CAN USE OWN PHONE/TABLET/LAPTOP

(PRI TEAM AND BEDSIDE RN CAN HELP WITH THIS DECISION)

PATIENT UNABLE TO SPEAK /CAN NOT USE OWN PHONE/TABLET/LAPTOP

(PRI TEAM AND BEDSIDE RN CAN HELP WITH THIS DECISION)

CALL PATIENTS ROOM AND HELP WITH DOWNLOADING ZOOM APP IF NEEDED.
https://videovisit.ucsf.edu/set-your-device-video-visits
GIVE YOUR PROVIDER ZOOM ID AND CONDUCT INTERVIEW AS IN OUTPT

WORKING ON MOBILE TELECONSULT STATIONS
IN THE MEANTIME DO PHONE CONSULTS BY CALLING PARENTS/SPEAKING TO NURSES AND PRI AND CONSULT TEAMS

COVID -19 NEG PATIENT

CONSIDER NEED FOR IN PERSON INTERVIEW
(AMS/DELIRIUM/SUICIDALITY/ACUTE AGGRESSION ETC)
ESP LIMIT FOR LOCATION ICU/HEME-ONC/BMT/IMMUNE COMPROMISED PT

IN PERSON NEEDED
LIMIT NO. OF PEOPLE WHO SEE PATIENT TO ABSOLUTE MINIMUM NEEDED.
CONSIDER PARTS OF ASSESSMENT THAT NEED IN PERSON CONTACT AND PARTS THAT CAN BE DONE REMOTELY TO MINIMIZE CONTACT

IN PERSON NOT NEEDED

PATIENT ABLE TO SPEAK /CAN USE OWN PHONE/TABLET/LAPTOP

(PRI TEAM AND BEDSIDE RN CAN HELP WITH THIS DECISION

PATIENT UNABLE TO SPEAK /CAN NOT USE OWN PHONE/TABLET/LAPTOP

(PRI TEAM AND BEDSIDE RN CAN HELP WITH THIS DECISION)

CALL PATIENTS ROOM AND CONFIRM OK TO USE OWN DEVICE. HELP WITH DOWNLOADING ZOOM APP IF NEEDED.
GIVE YOUR PROVIDER ZOOM ID AND CONDUCT INTERVIEW AS IN OUTPT

WORKING ON MOBILE TELECONSULT STATIONS
IN THE MEANTIME CONSIDER IN PERSON VS PHONE INTERVIEW WITH PARENTS AND DISCUSS WITH PRI TEAM ABOUT NEED FOR INPERSON ASSESSMENT

Here are instructions for setting up translator with Zoom:
https://ucsf.app.box.com/v/how-to-interpreter
https://telehealth.ucsf.edu/document-library

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