UCSF CAP CL Care for pediatric patients during COVID-19

# Thank you for your hard work and commitment to patient care

# Self - Care is important: **UCSF Resources:**

- **The UCSF Caring for the Caregiver Program**
  Please contact ###@ucsf.edu anytime to request support for yourself or a peer, or a debriefing for a group. More info can be found here or by email to ###@ucsf.edu.
- **Faculty and Staff Assistance Program**
  - 24/7 **Spiritual Care** Chaplains on Call: Parnassus/Mount Zion: ### (Voalte) or ### (pager); Mission Bay: ### (Voalte) or ### (pager)
  - Student Health and Counseling 24 hour crisis line: ### option 2
  - GME 24 hour support line: ###
- **Ombuds for Confidential Support for Interpersonal Conflict**
- Additional **Resources for Someone in Crisis**

- **For CL service we will Zoom round everyday @ 9am and 2pm (if needed).**
  - At rounds we will review patients and decide if anyone needs to be seen in person
  - For those that need to be seen in person we will designate the appropriate person of the day who will see them and staff appropriately (goal is to care for patients while caring for each other and minimizing multiple providers seeing patients.
    - Limit any member of the team going in >1/week.
    - Stack patients to be seen in person if possible to Wed/Fri
    - No 2 members of the team to be in the same room to avoid impacting several team members if one of us is asymptomatic but still infectious
  - Those not needing to be seen in person will be seen as per algorithm below
  - Provider/s who are working remotely will see patients that can be seen via zoom and the in person provider of the day will help facilitate zoom
  - Smart-phrase added for teleconsult: **CAPCLTELECONSULT**
    - I performed this consultation using real-time Telehealth tools, including a live video connection between my location and the patient's location. Prior to initiating the consultation, I obtained informed verbal consent to perform this consultation using Telehealth tools and answered all the questions about the Telehealth interaction.
Here are instructions for setting up translator with Zoom:

https://ucsf.app.box.com/v/how-to-interpreter

https://telehealth.ucsf.edu/document-library